New Phone Service
Letter Of Authorization

Dear Customer:

Thank you for choosing BroadStar as your service provider. In order to transition your current telephone number, we must work with your previous Service Provider to ensure that your number is transferred and service is uninterrupted. This request may take up to forty-five (45) days to complete and BroadStar will provide progress updates during this period. Please note that any transfer will be subject to meeting the LNP criteria and completion of this letter does not guarantee that BroadStar will always be able to port the number.

Your current Service Provider requires this letter as proof that you have explicitly authorized and requested that your service and current **Billing Telephone Number (BTN)** to be transferred to another Service Provider. By completing all information requested below, signing and dating this letter, you provide us with the authorization to initiate the process of canceling your current telephone service and transferring your telephone number across to BroadStar. You will then be able to use your existing number with your new BroadStar service.

We also require a valid copy of your most current telephone bill which must list the invoice date and same name, address, and BTN as listed below.

Please ensure that the following information is completed accurately to prevent possible delays. Details to be typed or printed in BLOCK CAPITALS ONLY, all sections must be fully completed. Incomplete forms will be returned.

First and Last Name:					
Address:					
Apt or Suite #:					
City:		**State:**		**Zip Code:**	
Current Service Provider:					

Current Account Number:	
Billing Telephone Number (BTN):	

By signing below, I designate BroadStar and it's chosen Service Provider, or other agents or providers, to transfer my current telephone number so that BroadStar may provide its service to me. By signing below, I also authorize BroadStar and its designated agents or suppliers to obtain billing information, customer service records, and other network information required to provide me with service. I understand that I may consult with BroadStar as to whether a fee will apply to the change.

Print Name		**Date:**	
Signature:			

Please fax a signed copy of this LOA along with a copy of your most recent telephone bill showing the invoice date, name, address, and BTN to BroadStar at 866-651-6097.

Thank you for choosing BroadStar!

Customer Service: 800-943-3381 Fax: 866-651-6097

BroadStar.com