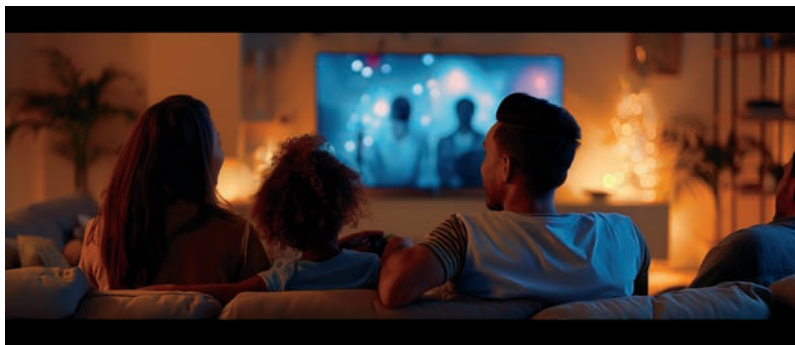


BroadStreamTV

User Guide



Inside you'll find:

- **Quick setup & registration**
- **Live TV basics & Channel Guide**
- **RePlay TV & Recordings (Cloud DVR)**
- **Search, Favorites, Autotune & Parental Controls**
- **Platform specifics for Android TV/Fire TV, Roku, and Apple products.**

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Welcome to BroadStreamTV

You now have access to a simple and powerful TV experience with live channels, a smart guide, cloud recordings, and RePlay TV. This booklet gives you clear steps to get started and a deeper reference for everyday use.

BroadStreamTV runs on most Android Devices, Amazon Firesticks, and Apple iOS. Features are consistent, and buttons or gestures differ slightly. This guide pertains only to Android TV and Amazon Fire TV devices.

androidtv



firetv

What You'll Need For Setup

Included in your setup:

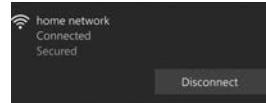
1. Streaming Device
2. Remote Control
3. USB power cable & wall adapter
4. 2 × AAA batteries (for remote)
5. HDMI extender



One-Page Quick Start

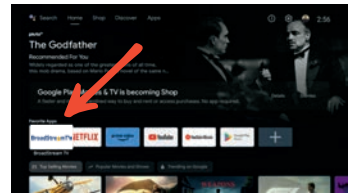
★ Step 1 – Connect to the internet

Ensure your device is on your BroadStar WiFi or wired Ethernet.



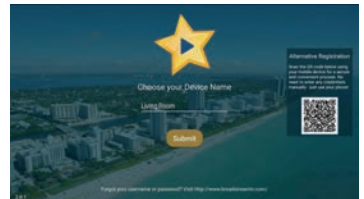
★ Step 2 – Open the BroadStreamTV app

Look for the BroadStreamTV icon on the homescreen of your device. If you do not see it, install from the app store then open.



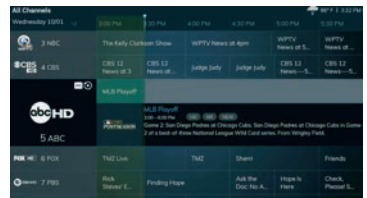
★ Step 3 – Register this device

Enter your Subscriber Name, Subscriber Password, and choose a Device Name.



★ Step 4 – Start watching

Press OK or tap a channel. Explore the Guide and Search.




Need help fast?

Email BroadStar Support at customersupport@broadstar.com or scan the QR code on the inside cover.

Installation and Setup (Fire TV)

BEFORE YOU START

1. Turn on the TV you want to use.
2. Find an open HDMI port on the back or side of the TV.
(It'll look like this) 
3. Have your home Wi-Fi password and an Amazon account email/password handy. *(No Amazon account? The Stick lets you create one on the spot for free.)*

Amazon Firestick Setup

STEP-BY-STEP

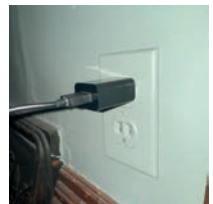
1. Plug in the Stick

- ★ Insert the Fire TV Stick into the chosen HDMI port.
- ★ Tight squeeze? Use the short HDMI extender so the Stick hangs freely and gets better Wi-Fi.




2. Give it Power

- ★ Connect the small end of the USB cable to the Stick.
- ★ Plug the other end into the included wall adapter.
- ★ Plug the adapter into a wall outlet. Do NOT use the TV's USB port; it can't provide steady power and causes random restarts.




Installation and Setup (Fire TV)

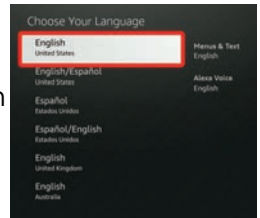
3. Insert Batteries & Auto-Pair the Remote

- ★ Slide off the remote's back cover and pop in the two AAA batteries (positive + end first).
- ★ Point the remote at the TV. Within 10 seconds the on-screen message should say "Remote connected."
- ★ If it doesn't pair automatically: hold Home  for 10 seconds to force pairing.



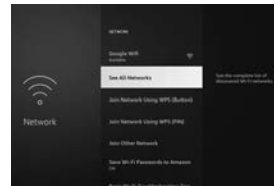
4. Select or tap Your Language

- ★ Use the ring  to highlight your language, then press the center button to Select or tap.



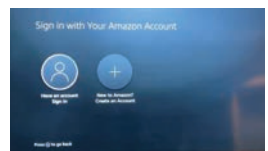
5. Connect to Wi-Fi

- ★ The Stick scans for networks- choose yours and enter the Wi-Fi password.
- ★ A ✓ check mark confirms success. (If it can't connect, see Troubleshooting page.)



6. Sign In to Amazon

- ★ Enter your Amazon email & password.
- ★ No account? Choose Create New and follow the on-screen prompts. It's free and only takes a minute.





Installation and Setup (Fire TV)

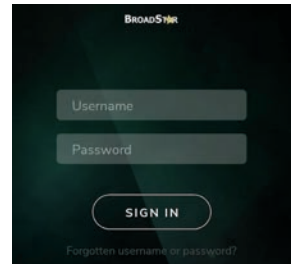
7. Let It Update

- ★ The Stick checks for software updates and installs them automatically.
- ★ Do not unplug the power during this step. Updates keep the interface smooth and add new BroadStar features.

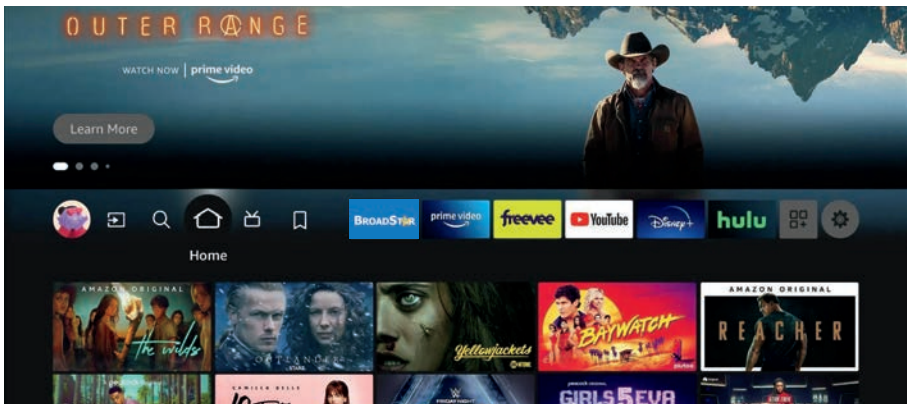


8. Download/Launch BroadStar

- ★ The installer usually installs it, but if needed:
Home  ➔ Find  ➔ Appstore ➔ Search "BroadStar" ➔ Install.
- ★ Open the app, sign in with the credentials provided in your welcome email, and you're watching live TV! ➡



That's It! Your Fire TV Stick is ready. If the Stick is ever factory-reset, repeat these same steps.



Installation and Setup (Android TV)

Android TV Setup

STEP-BY-STEP

1. Plug in the Android TV Set top box

- ★ Plug your Android TV-enabled set top box into the chosen HDMI port.
- ★ Tight squeeze? Use the short HDMI extender so the Stick hangs freely and gets better Wi-Fi.



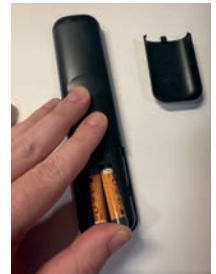
2. Give it Power

- ★ Connect the power cable into the circular hole in the set top box.
- ★ Plug the power cord into an electrical outlet.



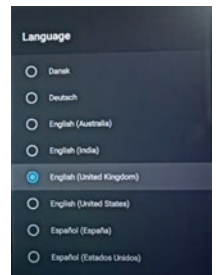
3. Insert Batteries & Auto-Pair the Remote

- ★ Remove the back cover of the remote and insert two AAA batteries.
- ★ The remote should pair automatically within a few seconds.
- ★ If it doesn't: hold the "Home" button for 10 seconds to manually pair.



4. Select or Tap Your Language

- ★ Use the navigation ring to highlight your preferred language, then press Select or tap.

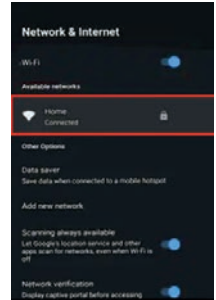


Installation and Setup (Android TV)

Android TV Setup

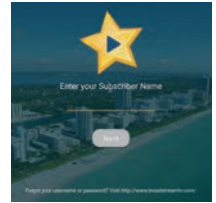
5. Connect to Wi-Fi

- ★ The set top box will automatically scan for Wi-Fi networks.
- ★ Select or tap your network, enter your Wi-Fi password, and confirm with Select or tap.
- ★ A ✓ check mark indicates a successful connection.



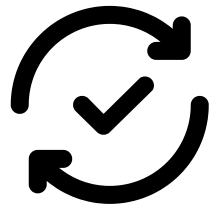
6. Sign In to BroadStar

- ★ Open the BroadStream App and sign in with your BroadStream credentials.
- ★ If you don't see the app, go to: Home ➡ Find Appstore ➡ Search "BroadStream" ➡ Install.



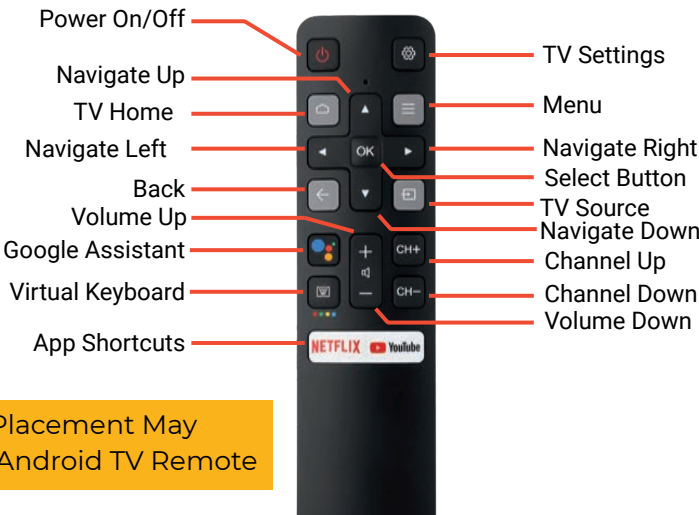
7. Let It Update

- ★ Allow the set top box to check for and install software updates.
- ★ Do not unplug the device during this step.
- ★ Updates ensure smooth performance and access to the newest BroadStream features.



Remote At a Glance

Android TV Remote



Button Placement May Vary on Android TV Remote



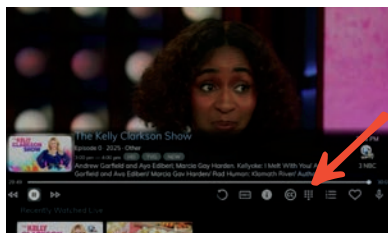
Firestick Remote



Live TV Basics

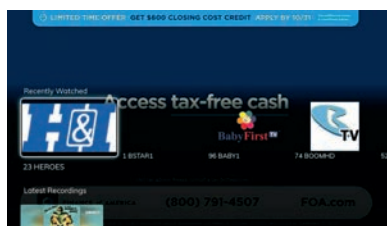
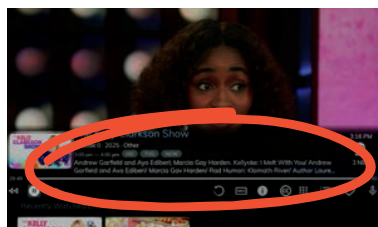
Change the Channel:

- ★ **Android TV, Amazon Firestick, or iPhone**— use Up or Down in the Navigation section of your remote to move one channel at a time, or press Select or tap or tap, then use the numeric keypad overlay.



Current Channel Info:

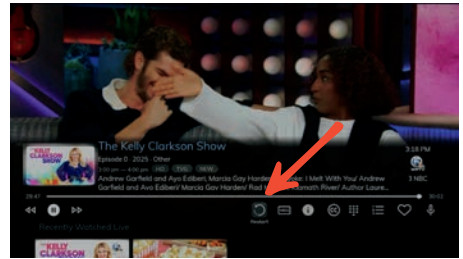
- ★ Press Select (or tap if you're using an Apple device) to view the program card with title, time, and options like View Channel, Play or Restart, Record, Autotune, and Closed Captions.
- ★ To access Recently Watched, hold down on the left navigation button while the program card is open to quickly return to recently tuned channels.



Live TV Basics (Cont.)

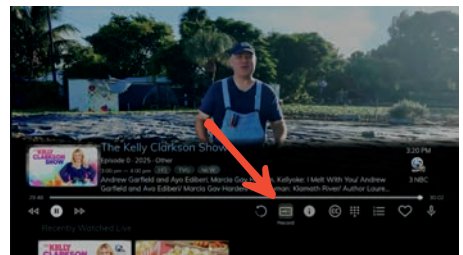
Restart Program

- ★ While you're watching a program, press the select button or tap on the screen to pull up the program card.
- ★ Navigate to the right to highlight the Restart button (looks like a counterclockwise circular arrow) and select to begin a program over again.



Record Live TV

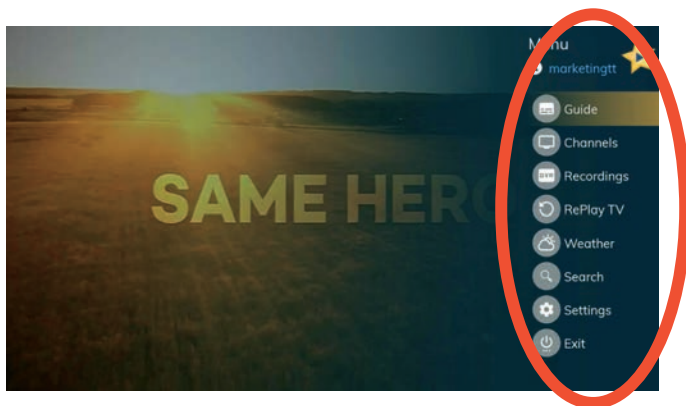
- ★ While you're watching a program, press the Select button on your remote or tap the screen to pull up options.
- ★ Navigate to the right (or swipe left) to highlight the Record button (looks like a rectangle with "REC" inside) and select to record live TV.
- ★ Note: to record a program that airs in the past or future, this must be selected from the guide.



BroadStreamTV Menu

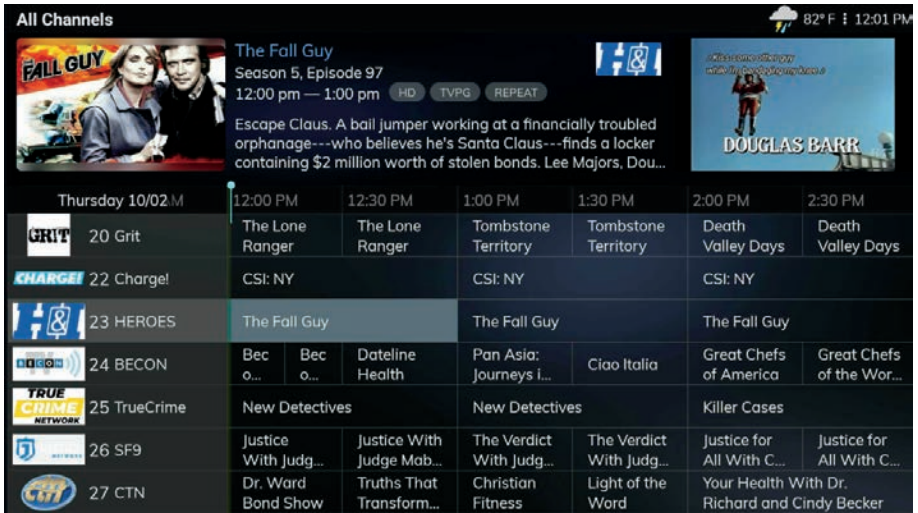
How to open the menu:

Android TV and Amazon Firestick– press the Right Navigation button to reveal the menu. Back closes it. On an Apple mobile device, swipe left to open the menu. Tap any item to enter. Swipe right to close the menu.



1. **Guide** - See what's on, past present and future
2. **Recordings** – watch and manage your cloud DVR
3. **RePlay TV** – start shows from the beginning for channels that support it
4. **Weather** – 6 to 10 day forecast when enabled
5. **Search** – find programs by title, description, or people
6. **Settings** – Favorites, Autotune, Parental Controls, Account
7. **Exit** – log out of the app

The Guide

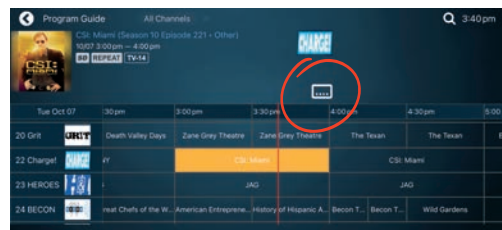


While watching a program, press the Right Navigate button to pull up the menu, and press select when “guide” is highlighted.

From the guide you can-

- ★ View Channel – tune to live TV
- ★ Record – movies, single episodes, or whole series
- ★ Autotune – set a reminder that tunes to a future program when the program starts

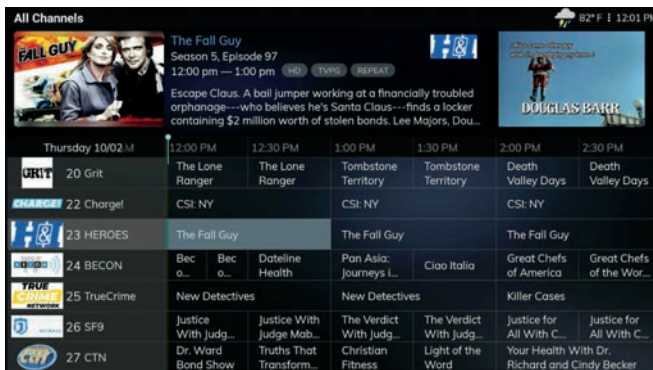
Note: to access program options from the guide on an Apple device, tap the program to highlight it, then tap the icon shown here.



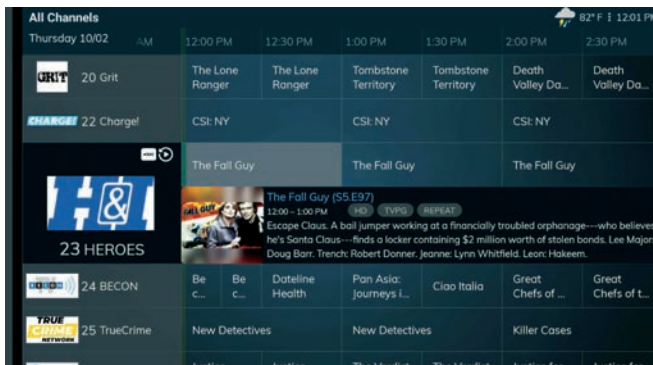
The Guide (Cont.)

See now, next, and upcoming programming.

- ★ Two layouts are available – Classic or Enhanced (Larger Buttons) grid.
- ★ To switch between these options, pull up the menu using the right navigation button, then select Settings > Advanced > Guide Type



Above: Classic Guide

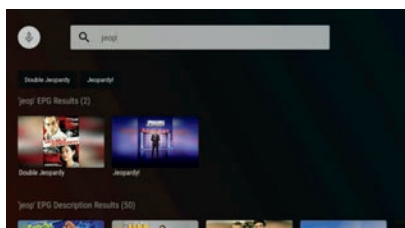
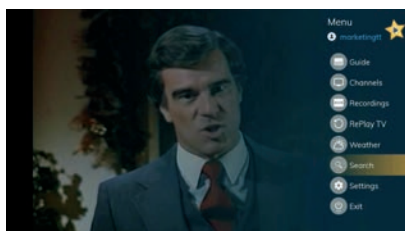


Above: Enhanced Guide

Search

Find live, upcoming, RePlay, and Recordings in one place.

- ★ Select **Search** in the Menu
- ★ Enter a word or phrase.
Partial spelling works.
- ★ Results are grouped by type.
Look for All, Programs, Recordings, RePlay TV, VOD.
- ★ Use voice search on supported remotes.



Note: Voice Tips are only functional on Android TV Devices

Voice tips-

Try phrases like:

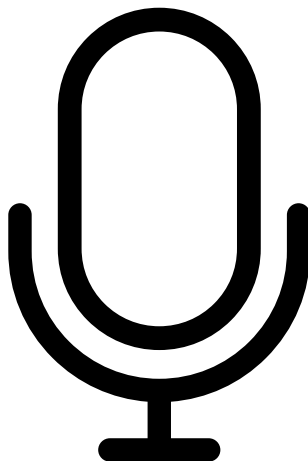
“Tune to channel name“

“Open guide“

“Record“

“Restart program“

“Closed captions on“

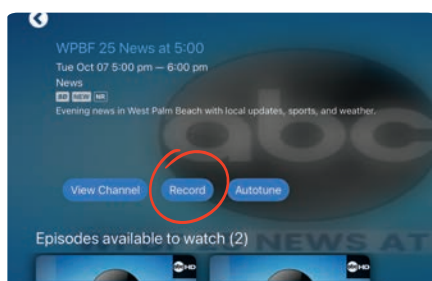


Record/Cloud DVR

Record single episodes or entire series. You can set rules like new only, number of episodes to keep, and start or stop offsets where supported.

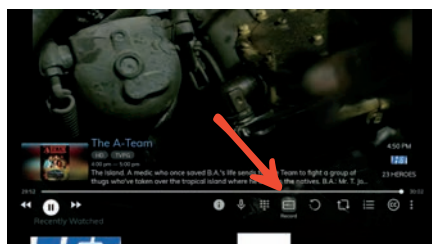
Set a recording *from the Guide*

1. Highlight a program.
2. Press and hold OK or tap and hold to open the info window.
3. Choose Record.
4. Pick Record series or Record program.
5. Adjust options (can choose to begin recording up to 30 minutes before or 45 minutes after it's scheduled to begin).
6. Select or tap Confirm.



Set a Recording *from Live TV*

- ★ While you're watching a program, press the *select* button on your remote to pull up options.
- ★ Navigate to the right to highlight the Record button (looks like a rectangle with "REC" inside) and select to record live TV.
- ★ Note: to record a program that airs in the past or future, this must be selected from the guide.



Record/Cloud DVR (Cont.)

Manage Recordings

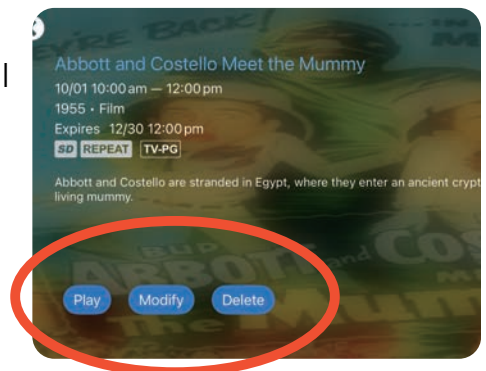
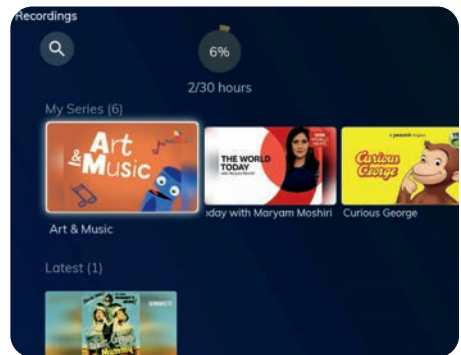
Open Recordings from the Menu to see:

- ★ My Series- all series you track
- ★ Latest- recently recorded
- ★ Expiring soon- recordings that will be removed soon
- ★ Single Recordings- single episodes and movies will each appear in their own categories.

Select or tap a title to:

- ★ Play
- ★ Delete or Delete Series
- ★ Modify- change Keep until or offsets
- ★ Cancel Series- stop future series recordings

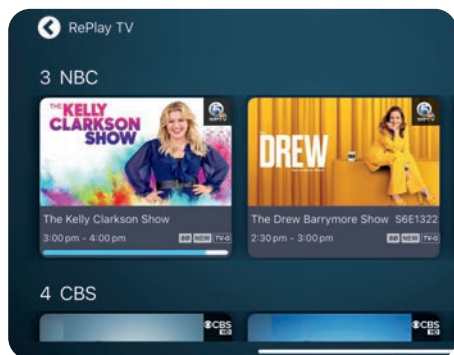
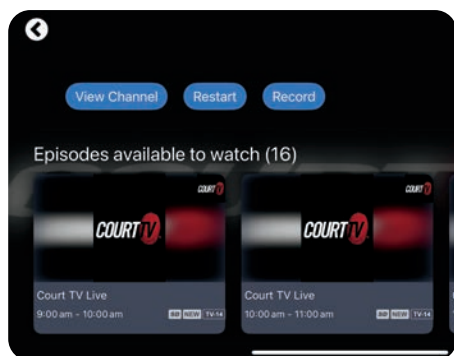
Note: Recordings will automatically delete after six months.



RePlay TV

Start live programs from the beginning and browse recent programs by channel.

- ★ From the Guide, use the navigation buttons on your remote to highlight a previously aired program that you would like to watch and press select on your remote.
- ★ Alternatively, you can go to RePlay TV from the menu, search or choose a channel row, then pick a program.
- ★ While watching a RePlay program, you can pause, rewind, or fast forward within allowed limits.
- ★ Note: While watching RePlay TV, the program can only be changed through the guide or the Quick List.



Favorites

Create and use channel lists so each person sees what they love.

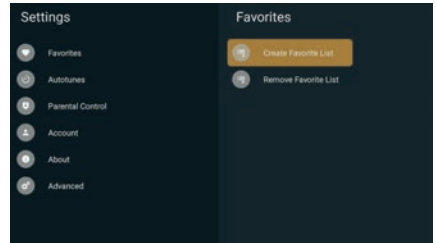
Create a Favorites list

★ **Select or tap** Settings >

Favorites

★ Select or tap Create

Favorite List and name it



Add or remove channels

★ Once the list has been

created, select the

checkboxes to select

channels the channels on

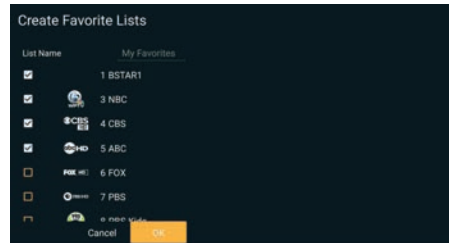
your list.

★ To remove, choose Remove

from Favorites in the

Favorites section of the

menu.



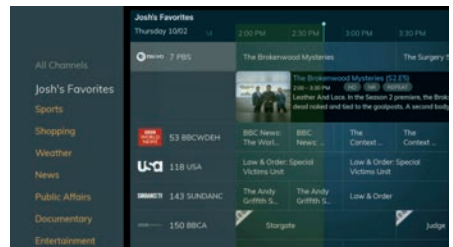
Use Favorites

★ In Channels or Guide

switch to a Favorites view

by holding down the back

button.

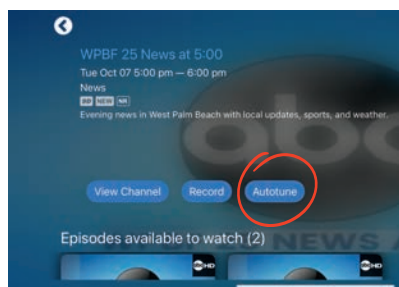


Autotune

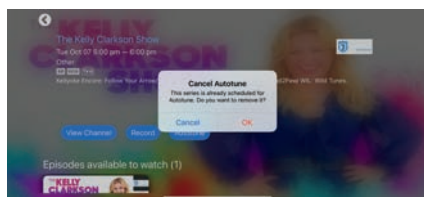
Autotune tunes to a future program at start time. You can set it for a single episode or a series.

Set From the Guide

1. From the guide, highlight a program that is scheduled to air in the future and choose *Autotune*.



2. Select or tap Autotune Program for this airing only or Series Autotune to autotune whenever the series comes on.

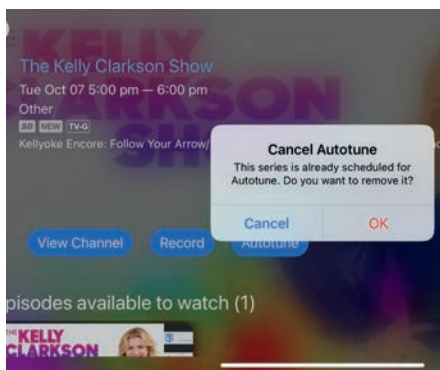
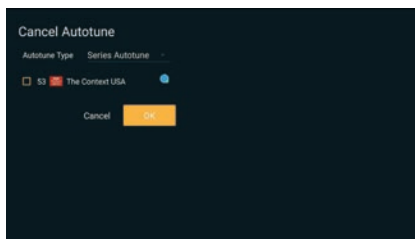
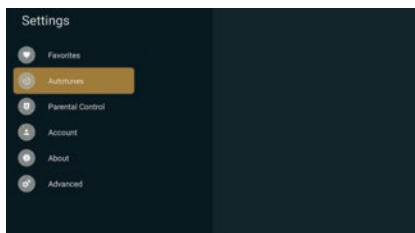


3. Select or tap Confirm

Autotune (Cont.)

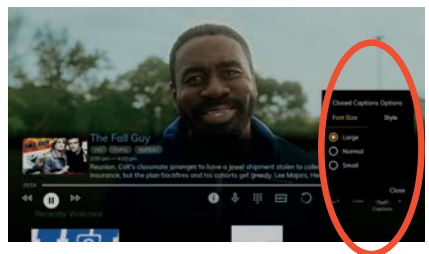
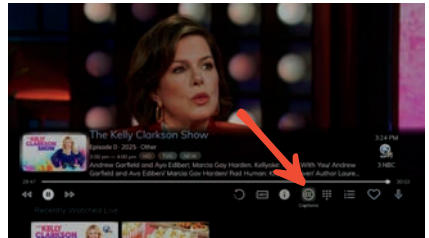
Cancel an Autotune

1. Open Settings > Autotune lists
2. Locate the scheduled autotune by selecting whether it is a series or program.
3. Check the box next to the program, and select Ok
4. Alternatively, you can cancel autotune by selecting a past or future airing of the program in the guide.



Closed Captions

- ★ Turn captions on by pressing Select or tap while watching live tv and navigating to the CC button in the overlay.
- ★ To select additional closed captioning options, hold down on the select button while the CC button is highlighted.
- ★ Choose style and size on supported devices, and choose between a transparent background for captions or a black background for readability
- ★ Voice control is only available on Android TV devices



Weather

The Weather feature is located in the menu. These features make your BroadStreamTV experience more connected to your household.

Weather

1. Access via Menu > Weather.
2. Choose your desired location.
3. View a 6 to 10 day forecast with daily highs, lows, and condition icons.



Quick Reference

Navigation

- ★ Menu: Press Menu or Right
- ★ Back: Press Back button
- ★ Info: Press Select or tap while watching
- ★ Voice (Android TV): Hold Select or tap or mic button
- ★ Closed Captions: Press Select or tap → CC (long press for options)

DVR & RePlay

- ★ Record from Guide: Highlight → Hold Select or tap/OK → Record
- ★ Manage Recordings: Menu → Recordings (Series, Latest, Expiring, Single)
- ★ RePlay TV: Menu → RePlay TV or pick past program in Guide

Live TV

- ★ Change Channel: Up/Down navigation
- ★ Restart Program: Select or tap → RePlay TV icon
- ★ Record Live: Select or tap → Record (REC) icon
- ★ Guide: Menu → Guide (Classic or Enhanced view)
- ★ Guide Options: View, Record, Autotune

Quick Reference (Cont.)

Favorites & Autotune

- ★ Favorites: Menu → Settings → Favorites → Create List
- ★ Use Favorites: Hold Back in Guide/Channels
- ★ Autotune: From Guide → Autotune program/series
- ★ Cancel Autotune: Menu → Settings → Autotune Lists

Extras

- ★ Weather: Menu → Weather → 6–10 day forecast
- ★ Closed Captions: Toggle via CC button, style & size in options

Quick Fixes

- ★ Can't Sign In: Check username, password, internet, restart app
- ★ No Video/Audio: Verify HDMI/input, try another channel, reboot device & router
- ★ App Frozen: Reboot device, check for updates



We are here to help!

If you weren't able to find the answer you were looking for, we can still help! Please use the link below to visit your community's dedicated webpage to contact us.



broadstar.com/find-your-community

You can also submit a ticket directly by scanning this QR code with your mobile device:

