![BroadStar - Fiber To The Home]

VoIP Features You Will <u>Love</u>

A Calling Plan that Keeps You Connected!

→ Unlimited Calling throughout the United States, Canada & Puerto Rico

→ All the features you love for one, low monthly price.

👤 Caller ID	📞 Call Forwarding	⠿ Speed Dial
🌙 Do Not Disturb	📞 Call Return	⤴ 3-Way Calling
📞 Voicemail	🕐 Call Waiting	📞 Anonymous Call Rejection

Simplify your life!
Bundle your home phone with BroadStar's cable and internet services.

Get the most out of your VoIP features!

Caller ID

Identify your caller before answering
- Wait two full rings when you receive an incoming call.
- Check the Caller ID reader for the name and number of the incoming call.

Outbound Caller ID Block
Block your Caller ID information from displaying when you call someone.

Permanent Block Feature
- Dial [*68] to Activate
- Dial [*81] to Deactivate

Outgoing Caller ID Deactivation Feature
- Dial [*67]
- Enter 10-digit number you wish to call.
- Deactivates for one call only.

Voicemail

Send callers to your Voicemail inbox when you are on another call or not at home. You can retrieve your messages at a time that is convenient for you.

Initial Set Up
- Dial [*98] from your phone.
- Enter temporary passcode [8642] and press [#]
- You'll receive a prompt that passcode has expired.
- Enter a new passcode of your choice & press [#]
- Re-enter your new passcode & press [#]
- Follow the prompts to record name & greeting.

Access Voicemail
- Dial [*98] from your phone.
- To access remotely, dial your phone number & press [*] when greeting begins.
- Enter your passcode & press [#]

Three Way Calling

Chat with two people at the same time
- While on the first call, press the Flash button.
- Listen for a dial tone.
- Dial your other party's number.
- When you are ready to add the original caller, press the Flash button again.

Call Return

Quickly dial the last incoming caller.
Cannot be used to return calls that went to your Voicemail box or calls from someone who has their Caller ID info blocked.
- Listen for dial tone. Dial [*69]
- Number of last caller will be dialed.

Call Waiting

Switch to a new incoming call while on another call.

Answer Call Waiting

- While on a call, a tone will sound indicating that you have another call.
- You can put existing caller on hold, accept the new call and alternate between the two calls using the Flash button.

Activate Feature

- Dial [*56]
- Listen for message that request was successful.

Deactivate Feature

- Dial [*57]
- Listen for message that request was successful.

Deactivate Per Call

- Dial [*70]
- Enter the 10-digit phone number you are calling. Area code must be entered even if call is local.
- Call Waiting is now disabled for this call only. Once call disconnects, your Call Waiting feature is reactivated automatically.

Call Forwarding

Forward your callers to another number

Activate Call Forward Always

- Dial [*72]
- Enter the destination's 10-digit phone number followed by the [#] key.
- Listen for a confirmation message or tone.

Deactivate Call Forward Always

- Dial [*73]
- Listen for a confirmation message or tone.

Activate Call Forward Not Reachable

- Dial [*94]
- Enter the destination's 10-digit phone number followed by the [#] key.
- Listen for a confirmation message or tone.

Deactivate Call Forward Not Reachable

- Dial [*95]
- Listen for a confirmation message or tone.

Feature Interactions-

Call Forwarding Always, Busy Line or **Don't Answer** activation could interfere with **Voicemail** feature.

Do Not Disturb

Callers receive message and are sent to Voicemail

Activate Feature

- Dial [*56]
- Listen for message that request was successful.

Deactivate Feature

- Dial [*57]
- Listen for message that request was successful.

Speed Dial

Save frequently called numbers and emergency contacts

Set up Speed Dial

- Listen for dial tone.
- Dial [*75] and wait for the tone.
- Select a code from 01 through 20 & dial the code and phone number (e.g. 03+800-943-3381).
- Listen for message that request was successful.

Using Speed Dial

- Listen for dial tone.
- Dial [#] and the specific 2-digit Speed Dial code.

Anonymous Call Rejection

Reject incoming callers who blocked their identity

Anonymous callers will hear an intercept message when they call your number.

Activate:

- Listen for dial tone. Dial [*77]
- Listen for message that request was successful.

Deactivate:

- Listen for dial tone. Dial [*87]
- Listen for message that request was successful.