



EVENT SCHEDULE:

Keep an eye on your e-mail for visits from our team!

VILLAS AT EMERALD DUNES

MEET JULIAN Your Local Technician



Julian has 2 kids, 2 cats, and he loves spicy food! Customers rave about his professionalism and ability to connect on a more personal level.

Fun Fact: Julian **LOVES** spicy foods!

Welcome to BroadStar

The BEST & FASTEST INTERNET in all of Florida!

Thank you for joining the BroadStar family at Emerald Dunes. Within this welcome guide, you will find basic information on services currently included within your HOA agreement, upgrade opportunities available for your TV experience, and a short walk-through of how to access your account information.

Your HOA included services deliver live TV channels directly to your home without any receiver equipment necessary. Simply connect the coaxial cable from your wall to your television, and start watching right now. A simple channel scan may be required to format these channels, and your channel lineup is available digitally at "BroadStar.com/EmeraldDunes". Printed copies are also available at the Emerald Dunes Club House.

BroadStar is also your High-Speed Internet Provider. There are two different package options available to your home, including Ultimate Internet (25mbps) and Lightning Internet (500mbps). Pricing and details for these packages are available online at your property page listed above, as well as within the printed materials available at your Club House. BroadStar offers the best and fastest internet services across all of Florida, and we are proud to deliver that experience to you and your family.

For answers to any additional questions, comments, or concerns, please contact the BroadStar Customer Service Department.

Please feel free to call the number listed below to speak with a customer service representative Mon-Sat 8:00 am to 8:00pm

Broadstar: 561-472-5006 | Broadstar.com/EmeraldDunes

SERVICES INCLUDED IN YOUR COMMUNITY:

HD Cable

BASIC PACKAGE

Basic Cable channels

No HD receiver required

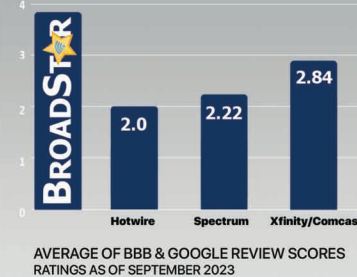
Internet Upgrades available

- **Lightning Internet** (up to 500Mbps)
- **Wi-Fi Router** (included)

Other options such as VoIP, DVR, upgraded channels and more available! (additional costs apply)

Highest Online Social Ratings!

500 MBPS INTERNET SOLUTION



VILLAS AT EMERALD DUNES

BROADSTAR

TV • INTERNET • PHONE

WELCOME GUIDE

YOUR INCREDIBLE SERVICES

Digital/HD Cable - Included!

- ★ **HD in the Clear**
(NO Receiver Required)

BroadStar Internet

"Lightning Speed" Internet

- ★ Up to 500 Mbps!
- ★ Great for gaming, streaming, video conferencing and more.

(\$10/month Cable Modem Rental Fee not included. Required for internet service.)

\$75.00 per month

"Ultimate Speed" Internet

- ★ Up to 25 Mbps!
- ★ Great for webpages, social media, email, smart apps and more.

(\$10/month Cable Modem Rental Fee not included. Required for internet service.)

\$65.00 per month

BROADSTAR TV

"GOLD LINE-UP"*

200+ HD/DIGITAL CHANNELS WITH LIVE TV REPLAY

2	WPBT (PBS Kids)	74	AMC	158	Nick Music (MTV Hits)	333	STARZ Comedy	516	♪ ECLECTIC ELECTRONIC
3	WPTV (NBC)	76	Hallmark	159	MTV 2	334	STARZ Edge	517	♪ REMEMBER THE 80s
5	Univision	77	E!	160	BET Soul	335	STARZ In Black	518	♪ EXITOS DEL MOMENTO
7	WPBT (PBS Create)	78	Food Network	161	BET Gospel	336	STARZ Kids & Family	519	♪ EXITOS TROPICALES
8	WSCV (Telemundo)	79	HGTV	162	MTV U	337	STARZ/Encore	520	♪ FLASHBACK 70s
9	WPEC (Weather Nation)	80	Travel Channel	163	BET Jams	338	STARZ/Encore Action	521	♪ FOLK ROOTS
11	WPXP HD (ION)	81	Bravo	164	Tr3s	339	STARZ/Encore Black	522	♪ GOSPEL
12	WPEC (CBS)	82	SyFy	165	BET Her	340	STARZ/Encore Classic	523	♪ GROOVE (DISCO & FUNK)
13	WPBF HD (ABC)	85	FX	166	MTV Live (Palladia)	341	STARZ/Encore Family	524	♪ HEAVY METAL
14	WFLX HD (FOX)	86	TNT	167	BET	342	STARZ/Encore Suspense	525	♪ HIP-HOP
15	WTVX HD (CW)	90	TBS	168	MTV	343	STARZ/Encore Westerns	526	♪ HIP-HOP / R&B
16	WPBT / WLRN (PBS)	93	Hallmark Movies & Mysteries	169	VH1	401	NFL RedZone MBR	527	♪ HIT LIST
17	WFGC HD (CTN)	95	Reelz	170	CMT	402	World Fishing Network MBR	528	♪ HOLIDAY HITS
18	WPTV (MeTV)	96	TVG	172	LOGO	403	NHL Network	529	♪ HOT COUNTRY
19	WTCN HD (MyTV)	104	USA Network	173	OWN	405	FLIX	530	♪ JAMMIN'
20	WPBT (PBS Health)	111	A&E Network	174	Motor Trend	406	SHOExtreme	531	♪ JAZZ MASTERS
23	WXEL (PBS)	118	Oxygen	175	Magnolia (DIY)	407	SHOFamily	532	♪ JAZZ NOW
24	WPEC (Comet TV)	119	Lifetime Movie Network	176	Cooking Channel	408	SHONext	533	♪ JUKEBOX OLDIES
25	The Weather Channel	120	WE	178	Great American Country	409	SHOWcase	534	♪ KIDS STUFF
26	Lifetime	121	Paramount Network	179	Science Channel	410	SHOWWomen	535	♪ MAXMIUM PARTY
29	Comedy Central	122	Investigation Discovery	180	American Heroes	411	SHOWtime	536	♪ NO FENCES
30	Cartoon Network	123	INSP: Inspiration Network	181	Destination America	412	SHOWtime2	537	♪ NOTHIN BUT 90s
31	GSN	124	TBN: Trinity Broadcasting Network	182	AXS	413	The Movie Channel	538	♪ POP ADULT
32	ESPN	125	CNBC World	183	HD Net	414	The Movie Channel Xtra	539	♪ POPULAR CLASSICAL
33	ESPN2	126	CSPAN 2	185	QVC	415	SHOxBET	540	♪ RETRO LATINO
36	MLB Network	128	FOX Business Network	186	HSN	419	HBO COMEDY	541	♪ RITMOS LATINOS
37	BTN	129	Newsmax TV	187	SHOP HQ	420	HBO	542	♪ ALT COUNTRY / AMERICANA
39	The Golf Channel	130	FX	188	Jewelry	421	HBO FAMILY	543	♪ ROCK EN ESPANOL
40	NFL Network	131	Tennis Channel	201	WHDT HD (ION/Mystery)	422	HBO LATINO EAST	544	♪ ROCK
46	SEC Network+	132	FOX Sports 1	202	WHDT (True Real)	423	HBO LATINO WEST	545	♪ ROMANCE LATINO
47	SEC Network	133	FOX Sports 2	203	WFLX (Circle)	424	HBO SIGNATURE EAST	546	♪ SMOOTH JAZZ
48	CNBC	136	ESPN U	204	WWHB (AZT)	425	HBO SIGNATURE WEST	548	♪ SOUL STORM
49	CNN	139	Tru TV	205	WPTV (LAFF TV)	426	HBO WEST MBR	549	♪ SWINGING STANDARDS
50	Headline News	140	Nat Geo Wild	206	WSCV (Telexitos)	427	HBO ZONE EAST	550	♪ THE BLUES
51	BBC America	141	National Geographic	207	WBEC HD (BECON)	428	HBO ZONE WEST	551	♪ THE CHILL LOUNGE
52	FOX News	142	FX Movie Channel	208	WPBF (True Crime)	429	HBO2 EAST	552	♪ THE SPA
53	MSNBC	143	Turner Classic Movies	310	CINEMAX	501	♪ ADULT ALTERNATIVE	553	♪ Y2K
54	C-SPAN	144	Viceland	311	ACTIONMAX	502	♪ ALT ROCK		
57	Discovery Channel	145	FYI	312	FIVESTARMAX	503	♪ ALTERNATIVE		
59	TLC	146	Military History Channel (H2)	313	MAXLATINO	504	♪ BLUEGRASS		
60	The History Channel	147	Crime and Investigation	314	MOREMAX	505	♪ BROADWAY		
61	Animal Planet	148	Lifetime Real Women	315	MOVIEMAX	508	♪ CHAMBER MUSIC		
62	Nicktoons	149	Court TV	316	OUTERMAX	509	♪ CHRISTIAN POP ROCK		
63	Nick Jr	150	Bounce	317	THRILLERMAX	510	♪ CLASSIC MASTERS		
64	Disney	151	Grit	325	IndiePlex	511	♪ CLASSIC R&B		
65	Nickelodeon	154	TV Land	326	MoviePlex	512	♪ CLASSIC ROCK		
68	Nick 2	155	Freeform	327	RetroPlex	513	♪ COUNTRY CLASSICS		
72	Disney Jr	156	Teen Nick	331	STARZ	514	♪ DANCE CLUBBIN		
73	Disney XD	157	MTV Classic	332	STARZ Cinema	515	♪ EASY LISTENING		

* Channels Subject to Change. Local Channels based on availability. Premium Channels available for additional monthly charge.

Upgrades:

BROADSTAR TV Package

BroadStar "Gold" TV Package

- ★ 200+ HD Streaming Channels & Music Playlists
- ★ Streaming Mobile App
- ★ 1 Streaming Device

- ★ 1 Stream
- ★ Live TV Replay

\$57.99 per month
+ taxes

Upgrades:

BroadStar Equipment & Services

Amazon Firestick Stream with Device

- Amazon 4K UHD FireTV Device
- Alexa FireTV Voice Remote
- Concurrent Stream Ability

\$10/month

BroadStar Set-Top Stream with Device

- BroadStar 4K UHD Streaming Device
- 10 Key Voice Remote
- Concurrent Stream Ability

\$15/month

Cloud DVR Service

- 25 Hour Blocks
- Multiple Blocks Available
- Access Remotely

\$5/month

Digital-in-the-Clear Channel Line-up*

2	PBS Kids	26	Lifetime	82	SyFy	175	Magnolia
3	NBC	31	GSN	86	TNT	176	Cooking Channel
5	Univision	39	Golf Channel	90	TBS	179	Science
7	PBS Create	48	CNBC	93	Hallmark Movie Channel	180	American Heroes
8	Telemundo	49	CNN	99	Gate Channel	181	Destination America
9	WeatherNation	52	Fox News Channel	104	USA Network	183	HDNET Movies
11	ION	53	MSNBC	111	A&E	185	QVC
12	CBS	54	C-SPAN	118	Oxygen	186	HSN
13	ABC	57	Discovery Channel	119	Lifetime Movie Network	187	ShopHQ
14	FOX	59	TLC	121	Paramount	201	ION Mystery
15	CW	60	History	124	TBN	203	Circle
16	WPBT	61	Animal Planet	127	C-Span 2	204	Azteca
17	CTN	63	Nick Jr	128	Fox Business News	206	Telexitos
18	MeTV	65	Nickelodeon	139	TruTV	207	Becon
19	MyTV	76	Hallmark Channel	144	Viceland	208	True Crime
20	PBS Health	77	E!	145	FYI		
23	PBS	78	Food Network	149	Court TV		
24	Comet	79	HGTV	154	TV Land		
25	The Weather Channel	80	Travel Channel	156	Teen Nick		
		81	Bravo	173	OWN		

*Channels Subject to change.

HBO Movie Channels

- HBO
- HBO 2
- HBO FAMILY
- HBO COMEDY
- HBO ZONE
- HBO LATINO
- HBO SIGNATURE
- HBO WEST
- ...and more!

+\$17/month

SHOWTIME Movie Channels

- SHOWTIME
- SHOWTIME2
- SHOEXTREME
- SHOFAMILY
- SHONEXT
- SHOWCASE
- SHOWWOMEN
- The Movie Channel
- FLIX...and more!

+\$10.99/month

CINEMAX Movie Channels

- CINEMAX
- ACTION MAX
- 5 STAR MAX
- MAX LATINO
- MORE MAX
- MOVIE MAX
- OUTER MAX
- INDIEPLEX...and more!

+\$13/month

STARZ Movie Channels

- STARZ
- STARZ CINEMA
- STARZ COMEDY
- STARZ IN BLACK
- STARZ KIDS & FAMILY
- STARZ EDGE

+\$9/month

STARZ/Encore Movie Channels

- STARZ ENCORE
- STARZ ENCORE ACTION
- STARZ ENCORE BLACK
- STARZ ENCORE CLASSIC
- STARZ ENCORE FAMILY
- STARZ ENCORE ESPANOL
- STARZ ENCORE SUSPENSE
- STARZ ENCORE WESTERNS

+\$9/month

 **Included Channels**

 **Premium Channels**