



How to run a channel scan?

The best way to complete a channel scan is to refer to the TV owner's manual. If the owner's manual is unavailable, the following general steps should guide you through the process.

- 1.) Using your television's remote control, press the Menu or Settings option.**
Note: a "Smart TV" may have a smart button that must be used to access the settings menu.
- 2.) Locate Channels or Tuner Set Up option.**
- 3.) Check the menu for an option of Antenna Type or Connection type followed by either Antenna or Cable.**
- 4.) Make sure that the designated setting is Cable** (based on manufacturer, alternate choices may include Digital Cable, CATV or Cable STD).
- 5.) From the menu, choose Digital Channel Search** (based on manufacturer, alternate choices may include Channel Scan, Channel Search or Autoprogram).
- 6.) Allow the TV to complete the search. You will see a bar listing how many channels have been found.** The process may take up to an hour.
- 7.) Once complete, confirm the menu prompt, then press an exit or quit option.**

Please note: All TV manufacturers differ, so menu options, wording and other items may vary.

If you are unable to finalize this process on your own, please call our customer service department for further assistance.

Customer Service: 561-472-5006

We Look Forward to Activating!
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